### **COMMITTEE REPORT**

BY THE EXECUTIVE DIRECTOR FOR ECONOMIC GROWTH AND NEIGHBOURHOOD SERVICES

READING BOROUGH COUNCIL

PLANNING APPLICATIONS COMMITTEE: 31st March 2021

Ward: Abbey

App No.: 201585/FUL

Address: 109a Oxford Road, Reading, RG1 7UD

Proposal: Change of use from an estate agent use class E to a restaurant and

hot food takeaway sui generis use class

App No: 201586/ADV

Proposal: New fascia and projecting sign

Applicant: ARA FT Investment Ltd t/a Fat Twins Reading

Deadline: 12/03/2021 Extended to 7th April 2021

### RECOMMENDATION:

## Grant planning permission for 201585

#### Conditions to include:

- Implement within 3 years
- In accordance with approved plans
- Material samples to be approved
- Opening times for public limited to 9am 11:30pm
- Delivery times/waste collection times limited to 8am 18:00pm
- Noise Assessment to be submitted before any conversion works commence
- Kitchen Equipment to be installed strictly to the specifications as approved and thereafter so maintained to manage ventilation and extraction
- Litter management plan adhered to

#### Informative to include:

HSHAZ advice and completion of public realm works

### **Grant Advertisement Consent for 201586**

### Conditions to include:

- Details and materials as approved
- Standard advert conditions

#### 1. INTRODUCTION

- 1.1 The application site is on the corner of Zinzan Street and Oxford Road in the Central Reading area as defined in the Local Plan. The property is not a listed building but lies in the Castle Hill/Russell Street/Oxford Road Conservation Area and within the High Street Heritage Action Zone.
- 1.2 The last use of the building at ground and basement floor was as an estate agency. There is residential use on the upper floors access via Zinzan Street.
- 1.3 The application has been called in by Councillor Rowland due to concerns for neighbour amenity.

### **Site Location Plan**





Photo of site - 109a on the corner.

### 2. PROPOSAL

- 2.1 The proposal seeks planning permission to change the use of the ground floor from estate agents to a mixed use of restaurant and takeaway with space for 17 customers to eat in with take-away service provided. Basement to be used for storage.
- 2.2 Under the provisions of the new Use Classes introduced in September 2020 the existing estate agency would fall within Use Class E(c) which is the same use as a restaurant (Use Class E (b)) so subject to a number of conditions being satisfied that element of the proposed change is permitted development. It is because of the proposed

mixed use with take-away offered (sui generis use) and the proposed external changes that planning permission is required.

- 2.3 A new shop front is proposed and signage application 201586 is the application for advertisement consent. Further to discussions with the Conservation & Urban Design Officer amended plans were provided to change the shop front appearance and advertisement design to be more in keeping with the conservation area designation.
- 2.4 The shopfront would be constructed from timber painted dark grey with a 500mm high stall riser and timber door and window frame. The fascia panel will also be timber painted black with name also in timber and applied to the fascia. The projecting sign would also be made of timber with external illumination.
- 2.5 The proposed opening hours of the premises have been amended from as originally proposed (to open at 7am and to close by 2am) to open at 9am and to close at 23:30 Monday to Sunday with all deliveries during opening hours.
- 2.6 Submitted Plans and Documentation:

A.02.01

A.02.03

A.02.4 Existing Elevations

A.02.5 Proposed Elevations as received 1st March.

Heritage Statement Design and Specification For Kitchen Ventilation Litter management statement

2.7 Community Infrastructure levy (CIL):

In relation to the community infrastructure levy, the applicant has duly completed a CIL liability form with the submission. The proposed development would not be liable to make a CIL contribution.

#### 3 PLANNING HISTORY

920740(92/00554/ADV)-Internally Illuminated sign. Refused 9/9/1992 920741(92-00555)- New cashpoint to side elevation. Refused 9/9/1992

990554 (00/00004) - Erection of 2 blocks of garages. Granted 11/2/2000

990966 (00/00041/ADV) - Fascia signage. Granted 25/2/2020

101773 (10/01947) - retrospective permission for change of use of upper floors from A2 use to residential use - Withdrawn 15/02/2011 100968 - (10/01261) retrospective change of use from B1 to

residential. Declined. 4/10/2010

 $110985\ (11/00437)$  - Certificate of Lawfulness for residential use of upper floors. Refused. 12/07/2011

120218 (12/00764) - Conversion of upper floors from two flats to three 2-bed and three 1-bed flats and 1 studio. Including rear

extension and alterations to bot h shop fronts and boundary wall. Withdrawn 13/7/2012

120588 - Conversion of upper floors from two flats to three 2-bed and three 1-bed flats and 1 studio. Including rear extension and alterations to bot h shop fronts and boundary wall (resubmission of 12/00764/FUL) - Approved

140365/CLP - Proposed use as 2 x 2 bedroom flats. Refused 15/5/2014

140959 - Rear extensions and associated external works. Permitted 17/12/2014.

#### 4 CONSULTATIONS

**Non-statutory** 

**Environmental Protection** 

# Noise - delivery hours / waste collections/ opening hours

I had concerns about the potential for noise disturbance due to deliveries, waste collections and commercial operations on occupants of nearby residential properties, particularly late at night and early morning. The proposed opening hours were originally until 2 am and were a concern as this is significantly later than the opening hours of the existing use and there may not be sufficient sound insulation between the ground and first floor to enable this late night use, as there is residential at upper floor levels.

The applicant has now agreed to reduce the opening times to close by 23:30pm. A noise assessment is still required to be submitted to demonstrate that the insulation will be sufficient to protect first floor occupiers from late night noise in the ground floor use, or that suitable mitigation can be put in place. But with the reduction in opening times I can recommend a condition is used to require submission of a satisfactory assessment before the new use starts. Also, if permission is given, I recommend that hours for deliveries and waste collections are restricted.

## Noise generating development

Applications which include noise generating plant when there are nearby noise sensitive receptors should be accompanied by an acoustic assessment carried out in accordance with BS4142:2014 methodology. The noise data submitted is not sufficient so a noise assessment identifying the risks and proposing mitigation is needed.

However as noted above with the reduced opening times I am satisfied that a noise assessment can be submitted before the use starts. It should be noted that dealing with the noise assessment by condition rather than as part of the determination means that there some risk that suitable noise mitigation may mean that changes need to be made to the design of the system which may mean that the permission needs to be altered from the plans that are approved.

## Kitchen Extraction - odour

In addition to concerns about noise (as discussed above), cooking odour is often a significant problem in commercial kitchens and therefore the applicants must provide a risk assessment of the likelihood of odours based on the proposed cuisine and a statement of how the proposals will ensure that odour nuisance will be prevented. Reference must be made to the Defra Guidance on the Control of Odour and Noise from Commercial Kitchen Exhaust Systems (January 2005) or more recent EMAQ version. The information submitted is detailed but needs to be submitted alongside a risk assessment showing that the odour controls proposed are sufficient based on the location of the extract and type of cuisine. A ventilation and extraction condition is recommended.

It should be noted that the purpose of the risk assessment is to ensure adequate odour controls are in place taking into account the height of the discharge and the proximity of residents.

## Conservation & Urban Design Officer

### Planning issues and other matters

Any new development of the site needs to comply with the Planning (Listed Buildings and Conservation Areas) Act 1990, in particular Section 72 (1), which requires the local planning authority in the exercise of its functions to pay special attention to the desirability of preserving or enhancing the character or appearance of a conservation area.

Proposals must also address Section 16 of the NPPF. Reading's Local Plan 2019 contains policies that require new development in a conservation area to be an enhancement to the character and significance of conservation areas. Relevant policies are EN1.

## **Conservation comments**

The site was visited on 26 February 2021. The building shop is within a Conservation Area, and part of a Heritage Action Zone project to upgrade Oxford Road and other streets in the town centre. The NPPF, gives guidance that proposed works in areas like this should be an enhancement to the character and significance of the property.

- There are no objections to the proposed change of use for the building from office to restaurant.
- The agent has modified the application drawings to ameliorate the impact of the changes on the character and significance of the conservation area for:
  - a. the internal changes for use as a restaurant;
  - b. the exhaust duct has been amended so that it is mainly on the interior with filters contained within the building, reducing the need for a large external circular metal duct on the rear wall;

- c. the shop front has been designed to replace existing with more sympathetic timber framed shop front with stall riser;
- d. The signage has been amended to more sympathetic and appropriate for a conservation area and has a non-internal hanging sign as well.

#### Summation

The amended application is now supported as shown in the attached drawings and approval is recommended.

### Public

The Conservation Area Advisory Committee have objected.

# In summary:

- Improvements to the shop front in the amended plans are welcomed however we note that in terms of overall improvement of the streetscape they fall very far short of those in the 2014 consented application 140959. That application would also have improved the adjacent shop front. For such a significant corner location and one of the two gateposts to Zinzan Street more significant improvement is required and the adjacent shop front should be similarly upgraded.
- In our opinion the height of the fascia board, just below first floor window level, is excessive and detracts from the heritage features of the frontage.
- The boundary treatment agreed in application 140959 has still not been fully implemented. The impact of that, should this change of use be approved, will be even greater as the quantity of waste and the type of waste produced by a restaurant differs considerably from that of an estate agent.
- It is questionable whether this section of Oxford Road needs yet another restaurant/takeaway. Given that there is a restaurant/takeaway in the adjacent shop unit and on the opposite corner of Zinzan Street (109b) another similar offering does not enhance the diversity of the high street offering in this section of the town centre.
- The restaurant/takeaway at 109b followed a change of use application from a betting shop in 2018 (180273). Consequently, there is a risk that the living environment of local residents on Zinzan Street will be damaged by the noise, waste and odours of three restaurant/takeaways if this application is approved. They also noted the opening hours as originally proposed to be unacceptable for local residents.

Adjacent properties were consulted, a site notice displayed and a notice placed in local paper. No comments received at time of drafting report.

### 5 RELEVANT PLANNING POLICY AND GUIDANCE

5.1 Section 72 (1) of the Planning (Listed Buildings and Conservation Areas) Act 1990 requires the local planning authority in the exercise of its functions to pay special attention to the desirability of preserving or enhancing the character or appearance of a conservation area.

Section 38(6) of the Planning and Compulsory Purchase Act 2004 requires that proposals be determined in accordance with the development plan unless material considerations indicate otherwise. Material considerations include relevant policies in the National Planning Policy Framework (NPPF) which states at Paragraph 11 "Plans and decisions should apply a presumption in favour of sustainable development".

5.1 The development plan for this Local Planning Authority is the Reading Borough Local Plan (November 2019). The relevant policies are:

CC7: Design and the Public Realm

CC8: Safeguarding Amenity

EN1: Protection and Enhancement of the Historic Environment

EN3: Enhancement of Conservation Areas

EN6: New Development in a Historic Context

EN17: Noise Generating Equipment

RL1: Network and Hierarchy of Centres

RL3: Vitality and Viability of Smaller Centres

**OU4:** Advertisements

OU5: Shopfronts and Cash Machines

CR7: Primary Frontages in Central Reading CR8: Small Shop Units in Central Reading

5.2 Relevant other documents are:

Castle Hill/Russell Street/Oxford Road Conservation Area Appraisal Revised Parking Standards and Design SPD (2011)

## 6 APPRAISAL

# Principle of development - the new use

- 6.1 The matter for consideration is a new planning application for the use of the ground floor and basement as a restaurant and takeaway outlet with storage. In the comments provided above by CAAC reference is made to application 140959 for "Rear extensions and associated external works". However, it needs to be stated that that was a different application by a different applicant. The fact that the works as authorised were not completed in full should not influence how this application is considered. Planning permissions have a "to be begun by" condition but not a "to be completed by" condition.
- 6.2 This stretch of Oxford Road is within the boundary of Central Reading as shown on the Local Plan Proposals Map but is not in the primary

shopping area and not designated as being a primary frontage. As such the site is not subject to the same restrictions on the number of take-away uses being introduced to the street. The unit is currently vacant and the proposed new use would make a contribution to the local economy. The loss of the existing estate agency premises raises no in-principle land use concerns and there would be no in-principle land use policy objection to its replacement with a mixed use of restaurant and takeaway.

# Design considerations and effect on Conservation Area

- The relevant policies to be considered are OU4, OU5, EN1 and EN3.
- 6.4 Policy OU4 requires advertisements in conservation areas to respect or enhance the building or area and Policy OU5 also requires new shopfronts in conservation areas to respect or enhance the building or area and will respect the key features of special historic interest. The fascia boards should be lower than any first floor windows and reflect the height of historic fascia boards in the area. The changes to the materials of the advertisement and use of external lighting are positive responses by the applicant to show consideration for the property location in a conservation area. Policies OU4 and OU5 are complied with.
- 6.5 Policy EN1 requires that historic features, areas of historic importance and other elements of the historic environment will be protected and where possible enhanced.
- 6.6 Policy EN3 then focuses on conservation areas by requiring that development proposals within these areas should make a positive contribution to local character and distinctiveness. This may include removing inappropriate additions to buildings; Improving signage and street furniture; restoring of appropriate paving etc.



PROPOSED FRONT ELEVATION

6.7 By reference to the existing shopfront (see photo in introduction section above) the proposed new shopfront will better respect the age of the building and will reveal the features of the shopfront. The new signage fits within the fascia board below the first floor window cill. The case officer has discussed the objectives of the High Street

Heritage Action Zone with the agent and how, if planning permission is granted, we would be looking to the new occupier to play an active part in the project. The applicant would be a tenant at the site with no control over the area outside the red line of the application site so it would be unreasonable to impose a planning condition to require that they carry out improvements to the pavement outside as included in the 2014 approved plans. However, that permission stays extant so the HSHAZ project team are keen to engage with the owner to secure these improvements to the public realm.



Front and side elevation of 109a from consented, and partially implemented, application 140959

6.8 The comments from CAAC are noted but in terms of the application being considered and with the benefit of the amended plans submitted Officers are satisfied that the proposed new shop front and advertisements in this conservation area comply with policies EN1 and EN3. Relevant conditions recommended.

### Impact on residential amenity

- 6.9 The relevant policies are CC8 and EN17. Policy CC8 tries to prevent development from having a detrimental impact on the living environment of existing residential properties through noise and disturbance, dust, smells, fumes and vibrations. In this regard the applicant's agreement to reduce their opening times and to reduce their delivery times is positive. Policy EN17 requires that any noise generating equipment should be designed to read at least 10dBA below the existing background level as measured at the nearest sensitive receptor.
- 6.10 The applicant has changed the extraction unit/flue from as originally proposed to be at the rear of the building (closest to residents living above and in Zinzan Street) to an extract system based on low level discharge and air supply system. The submitted specifications for the equipment show how the noise and odour will be controlled with all

of the equipment inside the building so external noise will be limited to air blowing out only and no machinery noise. The freezer units are proposed to be in the basement to minimise vibrations being felt by residents living above and a silencer is proposed to further reduce the noise inside by 15dBA.

6.11 Environmental Protection officers have considered the information provided and are satisfied that the proposed changes and the equipment specifications are acceptable and should adequately protect the amenities of those living nearby. Conditions are recommended, if permission is granted, for a noise assessment to be carried out based on the proposed equipment and measures and to ensure that the equipment is installed as approved and thereafter maintained to continue to perform to required standards.

### **Transport**

- 6.12 The proposed change from one commercial use to another does not raise any concerns. The property lies close to public car parking areas and public transport services. There is lay-by parking nearby too.
- 6.13 Oxford Road and the surrounding road network all have extensive parking restrictions preventing on-street parking. A residents' permit parking scheme operates in the area thereby restricting and monitoring unauthorized parking.
- 6.14 Using the Council's adopted Parking Standards and Design SPD, the proposed use would generate a parking demand in excess of the current use. However, there is no off-street parking associated with the site and therefore any parking demand generated by the proposal would have to be accommodated within the short stay parking bays on Oxford Road or nearby public car parks.

## **Equalities impact**

6.15 When determining an application for planning permission the Council is required to have regard to its obligations under the Equality Act 2010. There is no indication or evidence (including from consultation on the application) that the protected groups as identified by the Act have or will have different needs, experiences, issues and priorities in relation to this planning application. Therefore, in terms of the key equalities protected characteristics it is considered there would be no significant adverse impacts as a result of the proposed development.

## 7 CONCLUSION

7.1 These proposals have been carefully considered in the context of the Reading Borough Local Plan 2019 and supplementary planning documents. The recommendation is to grant planning permission and advertisement consent with conditions as shown above.

Case Officer: Julie Williams



Proposed Elevations





